



ENTERPRISE PASSWORD RESET

ReACT. So your Help Desk doesn't have to.



BUILT TO MAKE YOUR LIFE EASIER

THE TRUSTED ENTERPRISE SOLUTION FOR PASSWORD RESETS

ReACT is the ultimate enterprise-wide solution for automating password resets and synchronization. Empower your users to securely manage their own passwords anytime, reducing the strain on your help desk and cutting operational costs. With ReACT, users can reset their passwords easily from any device – desktop, smartphone, or tablet.

HOW ReACT WORKS

Resetting a password in ReACT is done in four simple steps: Identification, authentication, system selection, and password creation. For an added layer of security, ReACT can enforce a multi-factor authentication approach.

With an extensive administration portal for displaying live user activity, logging and reporting of all activities, and sending real-time alerts, ReACT delivers a broad overview of all events occurring in the system. ReACT's open architecture also allows for the integration of existing tools already in place for reporting, tracking, and auditing. Help Desk administrators can even establish different tiers of access and roles for separate personnel.

Mishandling password-related issues causes a decrease in productivity, an increase in operational costs, as well as significant security vulnerabilities. With ReACT, you can take an active role in problem management and boost your organization's security protocols at the same time.

CORE COMPONENTS OF ReACT

ReACT SERVER: Supports all of the ReACT functionality and interfaces with all components. The ReACT Server resides on any Windows Server.

PORTALS: The ReAct web-based portals provide user interfaces for users, help desk, and administration. The Administration portal allows for granular control, ease of use and enhanced configuration options. An exclusive password administration dashboard also provides live user activity. The Password Administration Dashboard also provides live user activity with a full audit trail available. The Help Desk portal allows for in-depth user assistance with password reset, unlocks, and provides a full breakdown of user activity through a verbose dashboard.

DATABASE: Contains all of the associations between user IDs, built-in authentication, and platforms/systems.



ReACT WILL ALLOW YOUR ORGANIZATION TO:

- ✓ Eliminate password related calls to the Help Desk
- ✓ Provide 24x7x365 self service password reset capability
- ✓ Increase security by enforcing a more frequent password reset schedule



ReACT MOBILE APP

End users can update their profiles, reset, and unlock their system accounts. Administrators have the ability to customize the app. Available for iOS and Android.

TRUE ENTERPRISE-WIDE SOLUTION:

Support for virtually all operating systems and applications, including AD, z/OS [RACF, ACF2 and Top Secret], Novell/eDirectory, UNIX/Linux [AIX, HP-UX, Datatel], iSeries/AS400, JD-Edwards, Oracle/SQL, LDAP, Lawson, SAP, CAMS, WFM, Gmail, PeopleSoft, AdvantX, Office 365, and more.

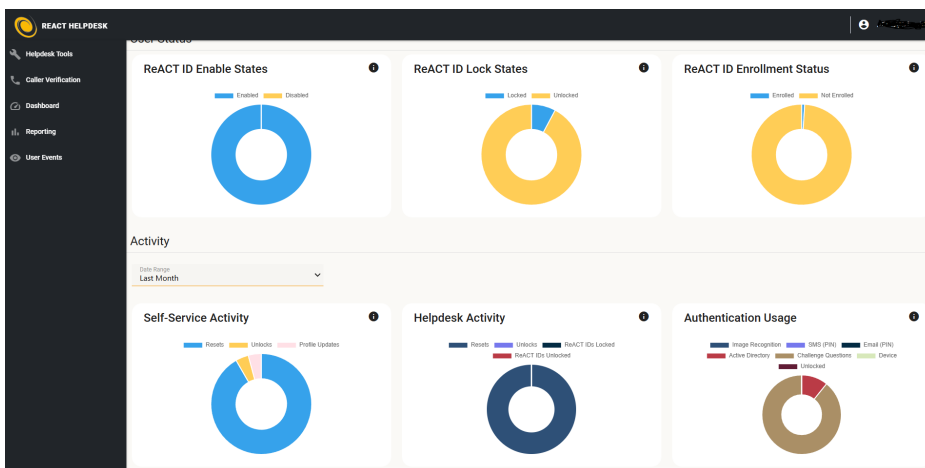
TAILORED SOLUTIONS FOR EVERY INDUSTRY:

ReACT is ideal for a variety of industries including Education, Corporations, E-Commerce, Healthcare and Government, offering tailored solutions to handle high-volumes of password-related requests.

**FREE 30 DAY TRIAL:
WWW.ASPG.COM**

FEATURES & BENEFITS:

MOBILE-FIRST DESIGN	Ensures a modern, optimized interface for all devices.
ACCESSIBILITY SUPPORT	508 compliant, providing accessibility to users with disabilities, plus multi-language and international phone carrier and/or country code SMS support for international users.
COST-EFFECTIVE SOLUTION	Reduces help desk calls, boosts organizational efficiency, and cuts operational costs.
USER-FRIENDLY	Intuitive interface with zero learning curve for users and administrators alike.
ENTERPRISE-WIDE COMPATIBILITY	Supports all major operating systems and applications.
CUSTOMIZABLE INTEGRATIONS	Tailor ReACT to fit your organization's branding and existing systems.
STREAMLINED WORKFLOWS	Guides users through process step-by-step.
SAML SUPPORT	Allows users to authenticate to ReACT using their SAML authentication.
CONTINUOUS SECURITY UPDATES	Meets the evolving security needs of organizations.
ENUMERATION PREVENTION	Prevent attackers from discovering valid user accounts through enumeration techniques.
IP RATE LIMITS	Block the IP addresses of bad actors based on a threshold set for suspicious activity.
PREVENT VIOLATIONS	Enforce password expiration, block predictive and recycled passwords, and secure data with hashing, SSL cryptography, and CAPTCHA.
COMPREHENSIVE REPORTING	Generate custom reports and monitor real-time user activity.
SUPPORT & COMPLIANCE	24x7x365 US-based technical support, continuous security updates and compliance with industry regulations.
SEAMLESS INTEGRATION	Easy integration with existing tools and APIs.
MOBILE APP	Use ReACT on-the-go with a customizable mobile app, available for iOS and Android.
COMPONENT SECURITY TOOLS	ReACT's OAR component provides device access to remote users without network access, VPN credentials or Internet connection. ReACT MFA provides multi-factor authentication features.
MAXIMIZE USER ADOPTION	Pre-populate with existing information, add new users through synchronization, and enact automatic or forced enrollment.
MULTIPLE AUTHENTICATION OPTIONS	ReACT supports over 25 secure authentication methods, including challenge questions, email, SMS, biometrics, Duo, SAML, RSA, and more. Users can reset passwords with OTP links or TOTP for faster access, fully integrating with your existing web applications.
FAST AND EASY	Users can reset passwords in four screens or less, with no technical expertise needed. One-time password reset links offer quick access through single or two-factor authentication.



The Helpdesk Dashboard provides some great baseline information about what is going on in the ReACT Password Reset Tool. At a quick glance, you can glean bits of information such as current user statuses and usage levels with just the move of a mouse cursor.

TAILORED SOLUTIONS FOR EVERY INDUSTRY

Although ReACT can be used by virtually any organization, there are specific industries that rely heavily on ReACT.

EDUCATION

School, university and college campuses can face extremely high password-related calls at the beginning of each new semester and during off-hours when students do most of their online work.

CORPORATE

Companies with offices and clients in different time zones and locations also face the challenge of adequately staffing their Help Desks around the clock to accommodate password-related calls.

E-COMMERCE

In our expanding digital world where many consumers are favoring online retailers, e-commerce vendors can face a substantial volume of password reset calls related to online accounts.

HEALTHCARE

With hundreds of patients and staff to accommodate, many hospitals need a secure tool to assist them with lowering Help Desk calls to allow staff to focus on patient-led care.

GOVERNMENT

Government agencies have large numbers of people who require data access and highly sensitive data that must be protected according to strict policies.

No matter the industry, every organization has to manage forgotten passwords at some time. For instance, global offices in multiple time zones, diverse staff with varied work schedules, and clients across multiple locations would all benefit from an automated password reset solution. ReACT is therefore designed to assist organizations of any size and specialty. With justified security concerns due to common security breaches, organizations also need to consider their data security seriously.



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