



# ACCESS RECOVERY

FOR REMOTE OFF-NETWORK AND OFFLINE DEVICES

## BUILT FOR TODAY'S HYBRID ENVIRONMENTS

Today's businesses consist of numerous types of end users – in-office, remote, offsite, traveling, temporary, or a hybrid of them all. While this flexible working environment can be convenient and beneficial, employees in this new “working from anywhere” ecosystem can raise significant data security concerns and place a strain on your organization's help desk.

Remote working has no signs of slowing down. Since 2009, the number of people who work from home has risen by 159% <sup>1</sup>, and by 2028, 73% of all departments are expected to have remote workers <sup>2</sup>. This new working environment can place a significant workload on an organization's IT department, while end-users may face account lockouts and lost business hours.

Offline Access Recovery (OAR) is an innovative solution that quickly and securely provides end-users with account access outside of their office and without network access, VPN credentials, or Internet access.

## SELF-SERVICE ACCESS RECOVERY: HOW IT WORKS

A component solution of ReACT, ASPG's enterprise-wide password reset and synchronization solution, OAR provides alternative users with a self-service means of recovering access to their device. By utilizing OAR, organizations can remove a workload from the help desk and increase staff productivity despite being outside the network.

Users can access the OAR portal from any device to recover access to their OAR-enabled device. OAR utilizes a unique two-part confidential code which allows the user to login to a device when an end-user is away from the network and has forgotten their login credentials, allowing for a seamless end-user experience.

Thanks to OAR, users are able to quickly and efficiently maintain their workflow, and device operations are protected with proven cryptography behind the scenes. Should a security concern arise, administrators can eliminate that device from OAR, preventing an attacker from using OAR to access the device and its content.

For today's global workplace, OAR is the ideal solution for remaining operationally efficient while outside of the office.

<sup>1</sup> *Global Workplace Analytics*

<sup>2</sup> *Upwork*

## COMMON USE-CASES OF OAR:

- ✓ Working remotely in a different time zone or location.
- ✓ Contracted employee providing training at a client site.
- ✓ Working remotely during inclement weather and a network outage.
- ✓ Forgetting a password while working from an airplane or hotel lobby.



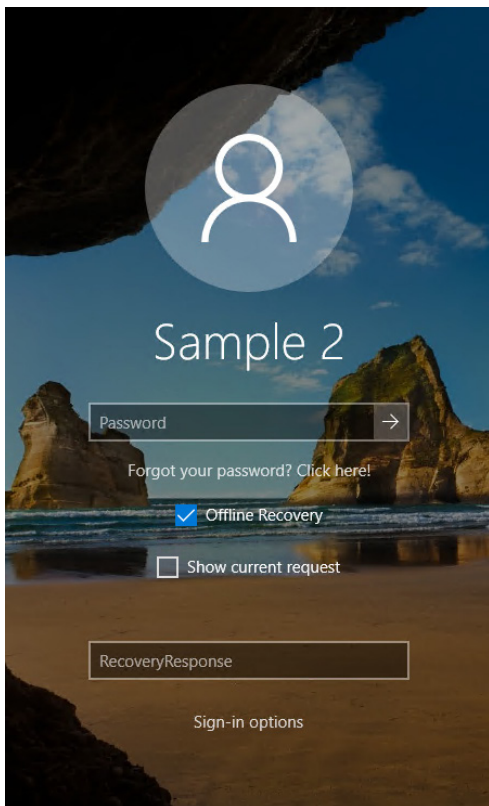
## WORKS ALONGSIDE REACT

OAR works alongside ReACT, a self-service password reset and synchronization solution for the entire enterprise, which allows end users to reset their passwords to a permanent value in four simple steps – all without needing to call the help desk.

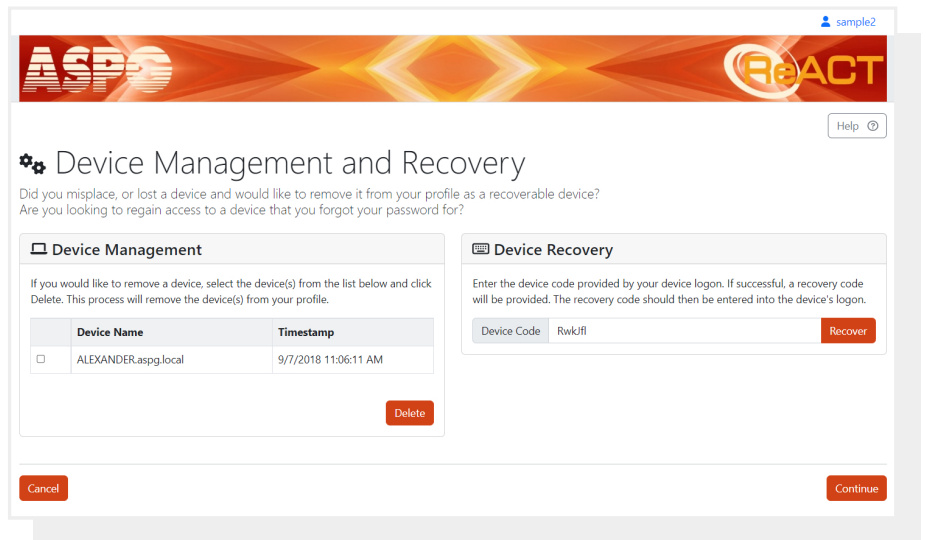
ReACT enables end-users to reset their password(s), while OAR allows offsite users to access their device when they have forgotten their password(s) and have no network capability. When used together, organizations can increase workforce productivity and maintain strict data security.

## FEATURES & BENEFITS

<b>NO CONNECTION REQUIRED</b>	Network, domain, Internet and VPN connection not needed.
<b>IDENTIFY SUSPICIOUS ACTIVITY</b>	Device operations monitored and recorded.
<b>PREVENT DATA VIOLATIONS</b>	Protection via built-in cryptography.
<b>MAINTAIN HELP DESK CONTROL</b>	Easily disable OAR access on devices at any time with administrator permissions.
<b>MINIMIZE DOWNTIME</b>	Back to work within minutes without contacting the help desk.
<b>WINDOWS DEVICE RECOVERY</b>	Gain access to any OAR-enabled laptop device.
<b>REDUCE OVERHEAD</b>	Eliminate employee downtime and dependence on the help desk.



OAR allows users to recover access to their company issued Windows devices while off network from the Windows login screen.



OAR users can recover their device, and manage devices so they cannot be recovered if lost or stolen.

**“OAR facilitates maximized productivity and optimized data security to our team of off-site users. With quick and easy access, it is the ideal tool for any organization utilizing mobile and remote working environments.”**

# ⌂AR

## OFFLINE ACCESS RECOVERY



ADVANCED SOFTWARE PRODUCTS GROUP, INC.

[www.aspg.com](http://www.aspg.com)

PROUDLY SERVING THE GLOBAL  
IT COMMUNITY SINCE 1986



800.662.6090 • 239.649.1548 • [aspgsales@aspg.com](mailto:aspgsales@aspg.com)